

HUBBARD COMMUNICATIONS OFFICE
Saint Hill Manor, East Grinstead, Sussex

HCO POLICY LETTER OF 25 JANUARY 1980

Reiss. 30 AUGUST 1980

Remimeo
All Execs' Hats
Tech Hats
Qual Hats

Keeping Scientology Working Series 11

**EXECUTIVE RESPONSIBILITY FOR
TECHNICAL EXCELLENCE**

Ref: HCO PL 7 Feb 65 KEEPING SCIENTOLOGY WORKING
Reiss. 15.6.70
HCO PL 4 Apr 72R ETHICS AND STUDY TECH
Issue III
Rev. 21.6.75
HCO PL 16 Nov 73 STUDY TECH AND POST

Technical excellence is not just the concern of technical personnel. Administrators and executives alike in all orgs and internationally are responsible for seeing that Scientology is kept working.

Having crashing misunderstood words or no technical training does not excuse any lack of responsibility for ensuring the quality of the technology and may not be used as a justification in any Committee of Evidence that results from out-tech having been found in an area.

HOW TO ENSURE TECHNICAL EXCELLENCE

Whether trained or not, there are many ways in which incorrect application can be detected. Here are just a few ways it can be done and this is by no means a complete list:

1. Stamp out all instances of verbal tech.

Ref: HCOB 9 Feb 79 HOW TO DEFEAT VERBAL TECH
HCOB 15 Feb 79 VERBAL TECH: PENALTIES

2. Make sure you have an established and efficient Qualifications Division.

Ref: HCO PL 31 Jul 65 PURPOSES OF THE QUALIFICATIONS DIVISION

3. Ensure that High Crime checkouts are done and that the log is kept in PT for inspection by the executives.

Ref: HCO PL 8 Mar 66 HIGH CRIME

4. Ensure that HCO PL 16 Mar 71R, Rev. 29.1.75 WHAT IS A COURSE? and HCO PL 30 Oct 78 COURSES—THEIR IDEAL SCENE are in in in, in the Academy.

5. Make sure that sufficient word clearers are trained and posted to pick up the misunderstood words of students, staff and other publics.

Ref: HCO PL 30 Aug 74R II QUAL STAT CHANGE, A NEW ONE
Rev. 31.12.75

6. Verify that the worksheets in the pc folders are legible.

Ref: HCOB 25 Sep 74 C/S Series 94 REDUCTION OF REFUNDS
C/Ses AND OVERLOAD

7. Check the % of F/N VGIs at examiner.

Ref: HCOB 25 Aug 71 C/S Series 56, Auditor Admin Series 2
Reiss. 2.11.72 HOW TO GET RESULTS IN AN HGC

8. Check the Success Stories stat and the actual success stories for their quality.

Ref: HCOB 21 Jun 70 C/S Series 9 SUPERFICIAL ACTIONS
(Tech Vol X, pg. 37, paragraph on SUCCESS)

9. Make sure that HCO PL 4 Apr 72R III, Rev. 21.6.75 ETHICS AND STUDY TECH and HCO PL 16 Nov 73 STUDY TECH AND POST are fully applied in the org.

10. Observe the auditors; do they have a high professional conscience and are they willing to study, drill and do everything possible to perfect their tech?

Ref: HCOB 22 Jan 77 IN-TECH, THE ONLY WAY TO ACHIEVE IT
Reiss. 7.12.78

An executive or administrator can get all these things checked and handled. If he does, he will have an org known for its standard application of the technology.

I am asking you to get this policy applied.

Do this for me and you, your staff and your org will flourish and prosper.

L. RON HUBBARD
FOUNDER

Assisted by
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CS-5

for the

BOARDS OF DIRECTORS
of the
CHURCHES OF SCIENTOLOGY

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